

Policies

Terms of Service

In using this application You are deemed to have read and agreed to the following terms and conditions, otherwise You should stop using our application and other Services immediately: The following terminology applies to these Terms and Conditions, Privacy policy and any or all Agreements: "Client", "You" and "Your" refers to you, the person accessing this application and accepting the ILG Sports Portal terms and conditions. "The Company", "Ourselves", "We", "Us" and "ILG Sports Portal" refer to ILG Business Ltd, The Old Winery, Lamberhurst Vineyard, Lamberhurst, Kent TN3 8ER, United Kingdom, company code: 07073934. "Party", "Parties", or "Us", refers to both the Client and ourselves, or either the Client or ourselves. Any use of the above terminology or other words in the singular, plural, capitalization are taken as interchangeable and therefore as referring to same.

Confidentiality

Client records are regarded as confidential and therefore will not be divulged to any third party unless legally required to do so to the appropriate authorities.

Communications

You consent to receive communications from ILG Sports Portal electronically or via phone. ILG Sports Portal will communicate with you by e-mail transmission, by posting to this application or using phone number provided. You agree that all communications that ILG Sports Portal provides to you electronically satisfy any legal requirement.

Account and use of the application

ILG Sports Portal hereby grants you a non-transferable and non-exclusive license to use the services/products through a user identification reference. This license does not permit you to: store, copy, reproduce, modify, upload, translate, rent, lease, loan, sell, distribute, transfer, display, decompile, reverse engineer, reverse assemble, decipher or otherwise attempt to discover any programming code or any source code used in or with the services/products or otherwise distribute in any way the services/products. Any use of the services/products for any purpose other than as specifically permitted herein or without our prior written consent is expressly prohibited. We reserve all rights not expressly granted in this Agreement.

Passwords and Security

You must be a registered user to access the Service. The password will be provided to You after a successful registration. Password is Your responsibility and You are responsible for keeping Your password secure. You will be solely responsible and liable for any activity that occurs under Your user name. If Your password is lost You must immediately receive a new

password from us otherwise we will deem that any activity that occurs under Your user name is Your direct will.

No Warranties or Representations

The Service in this Application is provided on an "as is" basis. To the fullest extent permitted by law, ILG Sports Portal: 1. excludes all liability for damages arising out of or in connection with Your use of this application. This includes, without limitation, direct loss, loss of business or profits, damage caused to phone, computer software, systems and programs and the data thereon or any other direct or indirect, consequential and incidental damages.

Limitation of Liability

In no event shall ILG Sports Portal be liable for any direct, indirect, incidental, special, or consequential damages that result from or in connection with the use of, or the inability to use, the application or any content, services or any product obtained through the application, even if ILG Sports Portal has been advised of the possibility of such damages. You agree to indemnify and hold harmless ILG Sports Portal, its affiliates, members, officers, employees, agents, and licensors from and against any and all losses, expenses, damages, claims, fines, penalties, costs and liabilities (including reasonable legal and accounting fees), resulting from Your (or anyone acting under Your password or user-name) use of this application, connection thereto, or any alleged violation by You of these Terms of Use.

Termination of Service

Both the Client and ourselves have the right to terminate any Services Agreement for any reason, including the ending of services that are already underway. No refunds shall be offered, where a Service is deemed to have begun and is, for all intents and purposes, underway. Any funds that have been paid to us which constitute payment in respect of the provision of unused Services, shall not be refunded.

Conditions. ILG Sports Portal reserves the right to change these conditions from time to time as it sees fit and Your continued use of the application will signify Your acceptance of any adjustment to these terms.

Withdrawal from customers and users database

In order to be removed from ILG Sports Portal customers and users database, please contact us at appsupport@ilgbusiness.co.uk and provide us the following details:

your ILG Sports Portal username

your ILG Sports Portal account email address

Your account will be removed within 14 days of your sending of notice of withdrawal.

Intellectual Property

By using this application You acknowledge that this Agreement does not transfer from ILG Sports Portal to You any third party intellectual property, and all right, title and interest in and to such property will remain (as between the parties) solely with ILG Sports Portal. All intellectual property rights are protected by European law and International intellectual property laws. By this agreement You are bound not copy, reproduce, alter, modify, or create derivative works from the Service.

Force majeure

A party shall be entitled to invoke Force majeure if the execution or the performance of the Agreement is, in whole or in part, temporarily or not, prevented or impeded by circumstances reasonably beyond its control, including but not limited to: (i) site or building blockades, strikes, riots, civil disruption, war, terrorist acts, inclemency, epidemic, specific work interruptions, delay in transportation, earthquake, fire, storm, flood, or water damage; (ii) delay in or cancellation of the delivery to ILG Sports Portal of products/services ordered from third parties; or (iii) governmental, legal or regulatory restrictions. Your inability to fulfill Your payment obligations will not be regarded as force majeure. As soon as it has become evident that the situation of Force majeure will last for more than 3 (three) months, both You and ILG Sports Portal may terminate the Agreement, without any obligation to compensate each other.

Privacy

ILG Sports Portal respects Your right to privacy of Your personal information. Please review our Privacy Policy for details on the manner in which we collect, use, disclose and otherwise manage Your personal information.

Trademarks

"ILG Sports Portal" and " https://ilgsports.com/" are trademarks of ILG Sports Portal. Other marks, graphics, typefaces, trademarks and logos appearing on the application are trademarks or trade dress of ILG Sports Portal. All other trademarks appearing on the Application are property of their respective owners. Our trademarks and trade dress may not be used in any manner for any purpose without our express written consent.

Dispute settlement procedures

This Agreement and all of the rights and obligations arising from this Agreement are applicable to the laws of United Kingdom, European law, International law. Agreement is made and shall be construed in accordance with the European Law. Disputes between the Parties shall be solved by negotiation. Failure to resolve the dispute by negotiation, such dispute shall be settled in competent court in United Kingdom, save as otherwise prescribed by mandatory law.

If there are any questions regarding Terms Of Use and/or Privacy Policy please do contact us at appsupport@ilgbusiness.co.uk.

Privacy policy

We take personal privacy seriously and we would like to ask You to read the following Terms of Service carefully. By using our application You consent to our Privacy Policy if You do not consent You should stop using it and/or our Service immediately.

Types of Personal Information We Collect

ILG Sports Portal collects all of the information that concerns the correct way of making Service available to the Client, which can be categorized as:

- 1. Contact Information;
- 2. User Account Information;
- 3. User Actions;

4. User Content.

Confidentiality and Security of Nonpublic Personal Information Except as otherwise described in Privacy Policy, we restrict access to nonpublic Personal Information about You to employees of our firm and other parties who must use that information to provide services to You. Their right to further disclose and use the information is limited by the policies of our firm, applicable law and nondisclosure agreements where appropriate. We also maintain physical, electronic, and procedural safeguards in compliance with applicable laws and regulations to guard Your Personal Information from unauthorized access, alteration, or premature destruction.

Purpose of Collection and Use of Personal Information

ILG Sports Portal collects and use Your Personal Information to:

- 1. Provide the Client with correct service on our end. We need to correctly identify the customer as a Client and we need a certain Personal Information to do so;
- 2. Provide the Client with better service in the future. We strongly believe that we should strive for perfection and by collecting and analyzing Personal Information of the Clients we can adjust our Service accordingly.

Disclosure of Personal Information

We may provide information about You to our employees in order to administer any accounts, products and services provided to You. We will not disclose Your personal information to any third party unless You have consented to such disclosure or where we are required to do so by law. Should You breach our terms and conditions or terms of use or if we are under a duty to disclose or share Your personal data in order to comply with any legal obligation, we may disclose Your information to a relevant authority. This may include exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction. Any disclosure of Personal Information will be strictly controlled and made fully in accordance with current European law and International privacy law.

Storage and Security

All security on our Application is treated seriously. Where applicable, we undertake security steps. We ask You to understand that no security measure is fault-proof or hacking proof. We also cannot guarantee the security of any information transmitted from our servers to You. If any third party would be able to intercept a transmission from our servers to Your working environment, we would not be responsible for such act.

We are located in the European union and we keep Your information in Republic of Ireland.

Email Policies

ILG Sports Portal reserves the right to communicate with You by e-mail. Such communication will be strictly related to the correct way of providing the Service to the Client. The Client cannot refuse such communication due to it's connection with the Service. No Responsibility for Privacy Practices of Third Parties. This Privacy Policy applies only to the Service and connected services to the Service. We cannot be held responsible for the action(s) of the third party websites or applications. If ILG Sports Portal redirects You to a third party website or application our own Privacy Policy have no legal power there due to

the fact that third party website or application may have it's own Privacy Policy or no Privacy Policy whatsoever. The Client uses third party websites or applications at their own risk.

Accessing and Correcting Personal Information

ILG Sports Portal allows for You to update Your Personal Information at any time. If the Client wants to delete his or her user account, even if such account is no longer accessible, ILG Sports Portal reserves the right to keep the Client's Personal Information as long as it is needed to comply with the financial regulations and/or needed to lawfully run the company. The information that is no longer needed shall be destroyed as required by law.

Changes to the Privacy Policy

ILG Sports Portal reserves the right to change this Privacy Policy. Such changes may be announced to You either by email or by the posting of the revised policy on the Service. You are responsible for reviewing both Your own email and the Service to determine what is the then-current Privacy Policy.

ILG Sports Portal

ILG Business Ltd, 11/2/2019